



# 2025 ZEETEX LIMITED WARRANTY

Passenger & Light Truck Tires (United States)

# ABOUT ZEETEX LIMITED WARRANTY

This limited warranty covers all new ZEETEX brand replacement radial tires purchased after May 1, 2016, supplied either directly or through an authorized ZEETEX dealer, which are mounted on passenger cars, vans and light trucks and have been used on the same vehicle that they were originally installed on.

This warranty applies to consumers actually purchasing and using the tires in all of North America, limited to the 48 contiguous states, the District of Columbia, the non-contiguous states of Hawaii and Alaska, and Canada.

## 1. WORKMANSHIP & MATERIALS

ZEETEX warrants all eligible tires with a complete DOT identification number against defects in workmanship and materials. Upon examination, if ZEETEX determines that the tire(s) is not serviceable due to a condition covered by this warranty, it will be replaced by a comparable new ZEETEX tire as follows:

1. During the first 2/32" of the original usable tread, or within twelve (12) months from the date of purchase (proof of purchase required) whichever comes first, ZEETEX will replace the tire with a comparable new ZEETEX tire 100% free of charge. Applicable fees and taxes and costs of mounting and balancing are payable by the owner.
2. After the 100% replacement term expires and the tire is still within sixty (60) months of the date of purchase (proof of purchase required), credit will be pro-rated towards the purchase of a comparable ZEETEX tire. The credit will be determined by the percentage of original tread depth remaining on the tire. Applicable fees and taxes and costs of mounting and balancing are payable by the owner.

The authorized ZEETEX dealer will determine the adjustment cost by multiplying the percentage of original usable tread worn by the current ZEETEX price in effect at the time of adjustment.

Refer to the example below to obtain the credit percentage:

RTD = Remaining Tread Depth

OTD = Original Tread Depth

If RTD = 5/32" = 5 and OTD = 10/32" = 10

The calculation is:

$$\frac{\text{Remaining Usable Tread Depth}}{\text{Original Usable Tread Depth}} = \frac{5}{10} = 0.5 = 50\%$$

## 2. MILEAGE TREADWEAR WARRANTY

In addition to the above workmanship and materials warranty, ZEETEX also warrants that the tread life of all replacement passenger tires or light truck tires, supplied either directly or through an authorized ZEETEX dealer, will have the following treadwear warranty coverage from the point of original purchase (proof of purchase required):

CATEGORY	PATTERN	MILEAGE COVERED
PCR	ZT3000	45,000 miles
	ZT5000 max	50,000 miles
UHP	HP1000	30,000 miles
	HP5000 max	30,000 miles
4x4 HT	HT1000	35,000 miles
	HT5000 max	50,000 miles
4x4 AT	AT1000	35,000 miles
SUV	SU1000	35,000 miles
	SU5000 max	40,000 miles

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If a tire reaches the end of its usable tread life (2/32") before the stated mileage warranty, it will be replaced by a comparable ZEETEX tire on a pro rata basis. The authorized ZEETEX dealer will determine the adjustment cost by multiplying the percentage of mileage obtained by the current ZEETEX price in effect at the time of adjustment.

To make a claim, the owner must present the original ZEETEX Mileage Warranty Card, which records the date of purchase, name of purchaser, original mileage, and identification of the vehicle to an authorized ZEETEX dealer.

## Eligibility For Mileage Tread Wear Warranty:

1. The tires must be rotated every 5,000 – 6,000 miles.
2. The owner must be the original purchaser of the tires and have the original copy of the invoice showing the application mileage.
3. The original purchaser must be the owner of the vehicle on which the tires were originally installed.
4. The tires are worn out evenly across the tread, down to the treadwear indicator (2/32") at which time they are considered to be 100% worn out. The tire must not have more than 2/32" tread depth difference.
5. The Tire Rotation Card must be completed by the servicing dealer.
6. For vehicles equipped with staggered size fitments (different tire sizes on the front and rear axles) which cannot be rotated, the mileage warranty for the front or rear tires will be 50% of the warranted miles specified under the standard ZEETEX treadwear warranty.

## OWNER'S OBLIGATION

In order to be eligible for ZEETEX Limited Warranty coverage, the owner must:

1. Present the tire to any authorized ZEETEX dealer.
2. Submit or present a copy of the original purchase receipt with documented automobile mileage at time of tire installation and tire dismounting.
3. Submit a tire rotation record showing that all tires have been rotated at least every 5,000 – 6,000 miles (applicable to mileage warranty only).

4. Complete and sign a ZEETEX warranty claim form, which is available at any authorized dealer.
5. Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges and/or the cost of other services.

Once tires are returned to ZEETEX by an authorized dealer and credit has been issued, submitted tires become the property of ZEETEX.

To locate an authorized ZEETEX dealer, please visit [www.zeetex.com](http://www.zeetex.com).

DISCLAIMER:

## DEALER'S OBLIGATION

To claim an adjustment from ZEETEX, the dealer must first complete a "Claim Adjustment Form" with the required details, which can be requested via email at [claims@zafco.com](mailto:claims@zafco.com) or through our website resources at [zafcointernational.com/resources](http://zafcointernational.com/resources). Each claim must be supported by three (3) medium resolution pictures per tire of the following:

1. Serial and DOT number, labeled as 1-1
2. Defect area, labeled as 1-2
3. Complete tire with the tread portion clearly visible, named 1-3; and so forth
4. A copy of the ZEETEX Limited Warranty Claim Form & Tire Rotation Card (applicable to mileage warranty only)

The completed "Claim Adjustment Form", together with the pictures, must be emailed to [claims@zafco.com](mailto:claims@zafco.com). The DOT and serial number cut-outs of adjusted claims must be mailed to us at the following address:

## ZAFCO International

Attn: Zeetex Tires Technical Department  
6745 NW 36th Street,  
Suite 260  
Miami, FL 33166  
United States

All claims will be settled within thirty (30) working days upon receipt of full details using the instructions stated above.

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## TIRE REGISTRATION

It is important that you register your ZEETEX tires promptly upon purchase. Registration is an important safety procedure since it enables the manufacturer to notify you in the event of a product recall. To complete registration, you will need to provide:

1. Your contact information.
2. The tire DOT codes located on your tires.
3. Your dealer's contact information (where you acquired the tires from).

Please use the form available on [www.zeetex.com](http://www.zeetex.com) for quick and easy registration of your tires.

## SAFETY WARNING

ZEETEX makes your safety our top priority. It is essential for you to ensure proper use and maintenance of your tires to avoid any serious injury. Here are some safety tips we recommend to mitigate your risk of tire failure:

1. Owners must continue to rotate tires in accordance to their vehicle owner's manual or every 5,000 – 6,000 miles.
2. Tires should be regularly inspected by a qualified tire professional for any signs of damage.
3. Tires should be mounted only by trained professionals. Follow all instructions in the vehicle owner's manual or tire placard in vehicle to avoid under-inflation, overloading and misapplication.
4. Use approved rims and wheels only.
5. Do not spin tires on slippery surfaces such as snow, ice, or mud, or spin in excess of 35 mph (56 kph), as indicated on the speedometer.
6. We recommend replacing any tires that are beyond ten (10) years from their date of manufacture. If your vehicle manufacturer has specific recommendations for tire replacement, you should follow the specific recommendations for that vehicle.
7. Always avoid purchasing used tires. Previous usage may have damaged internal components that may lead to tire failure.
8. We recommend replacing all four tires at the same time. However, when only two are replaced, the new tires should be on the rear since deeper tread may provide better grip

and water evacuation in wet conditions.

9. We recommend routine air pressure checks as per your vehicle manufacturer's specifications.

Any tire, no matter how well constructed, may fail in use as a result of damage or misuse. If you experience any vibrations or ride disturbances, or notice a bulge, bump, or any kind of irregularities, we recommend having your tires evaluated by a qualified tire servicer immediately.



## Zeetex Limited Warranty Claim Form

CUSTOMER INFO:	
Name	
Address	
City	
State	
Zip Code	
Phone	

DEALER INFO:	
Name	
Address	
City	
State	
Zip Code	
Phone	

TIRES PURCHASED	
Pattern	
Size	
Quantity	
Invoice No	

Car Make	Model	Year	License #

D.O.T Identification No (12 Digits):											
Odometer Reading						Date					
ON											
OFF											

D.O.T Identification No (12 Digits):											
Odometer Reading						Date					
ON											
OFF											

D.O.T Identification No (12 Digits):											
Odometer Reading						Date					
ON											
OFF											

D.O.T Identification No (12 Digits):											
Odometer Reading						Date					
ON											
OFF											

D.O.T Identification No (12 Digits):											
Odometer Reading						Date					
ON											
OFF											

D.O.T Identification No (12 Digits):											
Odometer Reading						Date					
ON											
OFF											





[zeetex.com](http://zeetex.com)

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